Financial Institution Data Matching Program Agreement

Rev. 9/03

STATE OF UTAH DEPARTMENT OF HUMAN SERVICES Office of Recovery Services/Child Support Services

PURPOSE:

This agreement is between the Utah State Department of Human Services, Office of Recovery
Services/Child Support Services, herein after referred to as ORS, and,
, herein after referred to as the <i>Financial</i>
Institution. This Agreement establishes requirements to be met by the ORS and the Financial
Institution, pursuant to Utah Code Annotated 62A-11-304.5 and section 466(a)(17) of the Social
Security Act, for the purpose of developing and operating a data match system. The Financial
Institution shall participate in the automated exchange of data by providing, on a quarterly basis,
identifying information for each non-custodial parent who maintains an account at such institution and
who owes past-due support, as identified by the <i>ORS</i> . The automated data exchange system will be
implemented and managed through the child support enforcement program of the ORS and/or its
authorized agent.

Financial Institution agrees to the following:

- 1. Complete the FM01 and FM02 forms annually (by January 31st).
- 2. Submit the required data quarterly using one of the approved methods.
- 3. Submit for reimbursement based on incurred cost using the FM03 reimbursement request.
- 4. Contact the ORS Financial Institution Data Matching Program Coordinator with any questions or concerns.
- 5. Protect the confidentiality of any data/information supplied to the financial institution by the ORS.

Office of Recovery Services/Child Support Services agrees to the following:

- 1. Maintain an FTP site and provide alternate options for receiving/submitting data to financial institutions.
- 2. Accept and process data received within 30 days.
- 3. Reimburse Financial Institution based on quarterly incurred cost.
- 4. Provide information as needed.



ACTION:

Tiffeni Wall

To participate, the Financial Institution must sign and return this Agreement by January 31st of each calendar year.

PARTIES TO THE AGREEMENT:

☐ 3490 CARTRIDGES

☐ MANUAL MATCH

Project Coordinator		Contact Name		
Office of Recov	ery Services			
Agency		Institution Name		
PO Box 45011	[
Address		Address		
Salt Lake City,	UT 84145			
City State	Zip	City	State	Zip
orsfidm@utah.gov	<i>,</i>			
E-mail Address		E-mail Address		
(801) 536-8902	(801) 536-8509			
Phone	Fax	Phone	Fax	
All data sup		t as required below shall be i andbook. (Published/Distrib		
	TTING METHODS:	`	•	,
The follow type of med		er media used by the <i>ORS</i> at t	his time. Please of	check the
☐ FTP		□ METH•	OD 1	
□ 3480 CA	ARTRIDGES	□ METH	OD 2	

Those institutions electing to receive a 3490E cartridge will be required to return the data on a 3490E cartridge. Institutions are advised that the ORS will return all used tapes/cartridges to the initiating Financial Institution. The ORS will require the return of the ORS tapes/cartridges after the completion of each quarterly match. Retention of the used tapes/cartridges will result in a fee charged to the Financial Institution.

MANUAL

AGENT:

The *Financial Institution* may designate an agent to perform the data match on its behalf by completing the information below.

Agent:			_
Contact Person:			
Title:			-
Street Address:			
Mailing Address (if different))	Telephone	
Fax:	E-mail:		

COSTS AND FEES:

In accordance with Utah Code Annotated 62A-11-304.5, the *ORS* may pay a reasonable fee to a *Financial Institution* for compliance with this program. The reimbursement may not exceed the actual costs of the transference and matching of data. The reimbursement <u>does not</u> include programming costs and will not exceed \$150.00 per quarter.

If a *Financial Institution* seeks a quarterly reimbursement, the *Financial Institution* shall be required to furnish the *ORS* an account of expenditures/costs incurred in the performance of transfer services. The *Financial Institution* shall submit an itemized statement of services rendered for the prior quarter and an ORS FM 03 FORM, (*Financial Institution Reimbursement Request*) within 45 days of the end of each calendar quarter. Upon receipt of the properly completed reimbursement claim forms, the *ORS* shall authorize payment no later than 30 days after the receipt of accurate and complete reports which are useable by the ORS, of the actual costs not to exceed the rate of reimbursement specified above. Claims shall be submitted to:

Attention: Tiffeni Wall

Office of Recovery Services

PO Box 45011

Salt Lake City, UT 84145

(801) 536-8902 Fax: (801) 536-8509 E-mail: orsfidm@utah.gov

ADDITIONAL TERMS:

This agreement will commence January 1 each year, for one year. The Agreement may be amended, waived or voided in writing at any time by mutual consent of both parties.

SIGNATURES:

Financial Institutio	n:		
Financial Institution	Name		
Contact Signature	Title	Date	
Contact Signature	Title	Date	
Financial Institutio	n Service Provider (If Applicable):		
Institution Name			
Agent Signature	Title	Date	
Office of Recovery	Services/Child Support Services:		
Emma L. Chacon	Director, ORS		Date
James N. Kidder	IV-D Director, Deputy Director, ORS		Date
Mike Tazelaar	Deputy Director, ORS		Date
Tiffeni Wall	Financial Institution Matching Coordinator		Date